

From the Toolkit: HUMAN RESOURCES

Building a Winning Team:

Attracting and retaining to yield successful results for your laboratory.

Friday 8:45 - 9:45 AM

Daniele Bonafiglia



The dental industry is continuing to evolve at a rapid pace. In today's demanding business climate, advancements in technology, an aging skilled workforce, and an overall shift in employee expectations continue to place additional challenges on laboratory leaders.

Despite the constantly changing landscape of our industry, one principle endures: your people are your greatest resource. Adopting a people-centric culture brings growth, learning, and a sense of purpose into the employee experience.

By putting your people at the center of your business and fostering a positive work environment where individuals feel respected, valued and empowered, they'll become more engaged, productive and loyal.

This presentation will share ways to build a winning team in your laboratory through embracing a people-centered approach.

Daniele Bonafiglia currently serves as the President & CEO of BonaDent Dental Laboratories in Seneca Falls, New York. Founded in 1949 by her grandfather, Angelo Bonafiglia, BonaDent employs over 335 employees across eight locations in New York, South Carolina, Florida, Tennessee, and Georgia.

Daniele graduated magna cum laude from Barnard College, Columbia University with a bachelor's degree in Psychology. After graduation she founded BonaDent's on-site childcare facility, The Learning Tree.

Since that time, her desire to become fully engaged in her family's business has led to leadership roles in Finance, Business Development, Operations and eventually to her current position as President & CEO. Daniele has worked closely with her father Bruce and sister Erin along with dedicated team members to charge BonaDent's course of expansive growth and modernization leading to the laboratory's national reputation. Daniele is a member of the Cal-Lab Board of Directors and has also served on the board of the National Women's Hall of Fame, was an Advisory Board Member to Lyons National Bank and has served as a motivational speaker for William Smith Women's Soccer teams. She also established The Empowerment Project, an agency dedicated to mentoring and inspiring youth in her community. When not working, Daniele enjoys spending time with family, coaching, and staying physically active outdoors.